

# Brandon Sanoski

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Address: Lewiston, Utah

<https://brandonsanoski.com>

Diversely skilled professional who has excelled in positions from a wide variety of fields. A few common threads to highlight are dedicated customer service through focusing on resolving a customer's issues quickly, while balancing customer satisfaction. Advanced computer literacy through a comprehensive understanding of both computer hardware and commonly used software.

I'm looking forward to meeting with you, and I hope you have a great day!!

## Highlights

Technical Support  
Computer Maintenance  
Customer Service  
Professional Phone Etiquette  
Computer Proficiency  
Attention to Detail  
General Maintenance & Repair  
Creative Problem Solving  
Written Communication

Microsoft Word  
Microsoft Excel  
Microsoft Outlook  
Google Drive Suite  
Data Entry  
Basic Web Development  
Fraud Investigations  
Teamwork  
Photography

## Experience

### **Advanced Call Center Technologies, LLC**

Debit Fraud Agent

From: October 2023 - March 2026 (2 years 6 months)

Description: Worked debit fraud claims, screening client account(s) for signs of true fraud, and potentially cold calling the client for additional information, depending on the claim.

Location: North Logan, UT

### **Young Honda**

Lube Technician

From: October 2022 - May 2023 (8 months)

Description: Performed scheduled maintenance on customer vehicles, such as oil changes, and tire rotations. Occasionally interacting with customers looking for additional information

Location: Logan, UT

### **Lee's Marketplace**

Overnight Stocker

From: June 2021 - October 2022 (1 year 5 months)

Description: Down stacked products off of palettes. Then stocked, and faced shelves to company standards.

Location: Logan, UT

## Education

### **Herriman High School**

High School Diploma · 2016 - 2019

## Certifications

### **CareerFoundry**

Intro to Frontend Development · August 2022

## References

Kenneth Miller - *Supervisor at **Advanced Call Center Technologies, LLC*** - (217) 766-2018

Michelle Tonge - *Supervisor at **Advanced Call Center Technologies, LLC*** - (702) 466-5778

Nicole Rayburn - *Supervisor at **Advanced Call Center Technologies, LLC*** - (909) 248-8761

NOTE: If any of the listed references do not answer on the first call please leave a message and they will call back as soon as possible.