

Brandon Sanoski

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<https://brandonsanoski.com>

Diversely skilled professional who has excelled in positions from a wide variety of fields. A few common threads to highlight are dedicated customer service through focusing on resolving a customer's issues quickly, while balancing customer satisfaction. Advanced computer literacy through a comprehensive understanding of both computer hardware and commonly used software.

I'm looking forward to meeting with you, and I hope you have a great day!!

Highlights

Technical Support	Microsoft Word
Computer Maintenance	Microsoft Excel
Customer Service	Microsoft Outlook
Professional Phone Etiquette	Google Drive Suite
Computer Proficiency	Data Entry
Attention to Detail	Basic Web Development
General Maintenance & Repair	Fraud Investigations
Creative Problem Solving	Teamwork
Written Communication	Photography

Experience

Advanced Call Center Technologies, LLC

Debit Fraud Agent

From: October 2023 - March 2026 (2 years 6 months)

Description: Worked debit fraud claims, screening client account(s) for signs of true fraud, and potentially cold calling the client for additional information, depending on the claim.

Location: North Logan, UT

Young Honda

Lube Technician

From: October 2022 - May 2023 (8 months)

Description: Performed scheduled maintenance on customer vehicles, such as oil changes, and tire rotations. Occasionally interacting with customers looking for additional information

Location: Logan, UT

Lee's Marketplace

Overnight Stocker

From: June 2021 - October 2022 (1 year 5 months)

Description: Down stacked products off of palettes. Then stocked, and faced shelves to company standards.

Location: Logan, UT

Education

Herriman High School

High School Diploma · 2016 - 2019

Certifications

CareerFoundry

Intro to Frontend Development · August 2022