

Brandon Sanoski

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<https://brandonsanoski.com>

Diversely skilled professional who has excelled in positions from a wide variety of fields. A few common threads to highlight are dedicated customer service through focusing on resolving a customer's issues quickly, while balancing customer satisfaction. Advanced computer literacy through a comprehensive understanding of both computer hardware and commonly used software.

I'm looking forward to meeting with you, and I hope you have a great day!!

Highlights

Data Entry
Customer Service
Attention to Detail
Fraud Investigations
Technical Support
Computer Maintenance
Professional Phone Etiquette
Computer Proficiency
General Maintenance & Repair

Creative Problem Solving
Written Communication
Microsoft Word
Microsoft Excel
Google Drive Suite
Basic Web Development
Personable
Teamwork
Photography

Experience

Bank of America

Debit Fraud Case Processing Agent

From: October 2023 - March 2026 (2 years 6 months)

Description: Investigated debit fraud cases, screening client bank account(s), transaction history, and online banking activity for signs of true fraud. As well as regularly making outbound calls to the client for additional information, depending on the case.

Location: North Logan, UT

Young Honda

Lube Technician

From: October 2022 - May 2023 (8 months)

Description: Performed scheduled maintenance on customer vehicles, such as oil changes, and tire rotations. Occasionally interacting with customers looking for additional information

Location: Logan, UT

Lee's Marketplace

Overnight Stocker

From: June 2021 - October 2022 (1 year 5 months)

Description: Down stacked products off of palettes. Then stocked, and faced shelves to company standards.

Location: Logan, UT

Education

Herriman High School

High School Diploma · 2016 - 2019

Certifications

CareerFoundry

Intro to Frontend Development · August 2022